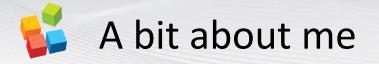
The Cost of Complexity: How BI Workflow Automation Can Save Costs (and your sanity)





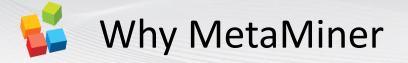


- Atul Chowdhury
 - Been BOBJ'ing since 1999

• Founded Infolytik in 2009 to help customers like yourself maximize the potential of the BI platform

 Love being back in Pittsburgh and having the chance to present to you today!





Infolytik's Mission

To enhance BI teams with metadata centralization and cutting edge software tools that allow them to provide faster, better, deeper, and more reliable business intelligence to their enterprise.

MetaMiner

A single solution that centralizes BI4 platform metadata and provides simplicity and automation to repetitive and complex BI4 administration functions.

- True single Instance, multi-tenant, multi-version BI4 solution
- We mine more and deeper BI4 metadata than anyone else*
- A single solution, not a set of utilities

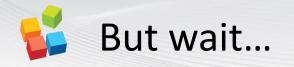




• Complex systems phenomenon:

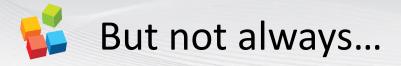
 As systems evolve and grow increasingly challenging to administer, as does the ability to innovate on the very platform for this reason, and resources become constrained and distracted with time-intensive but lowvalue tasks.





- Isn't this a good thing? ... yes!
 - Lumira
 - BI4
 - Predictive Analysis
 - HANA
 - Better BI Platform tooling

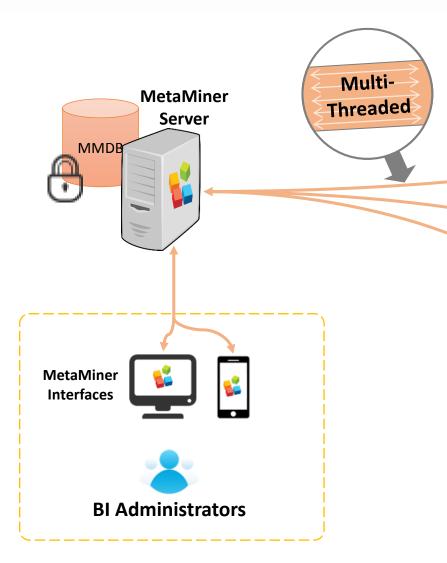


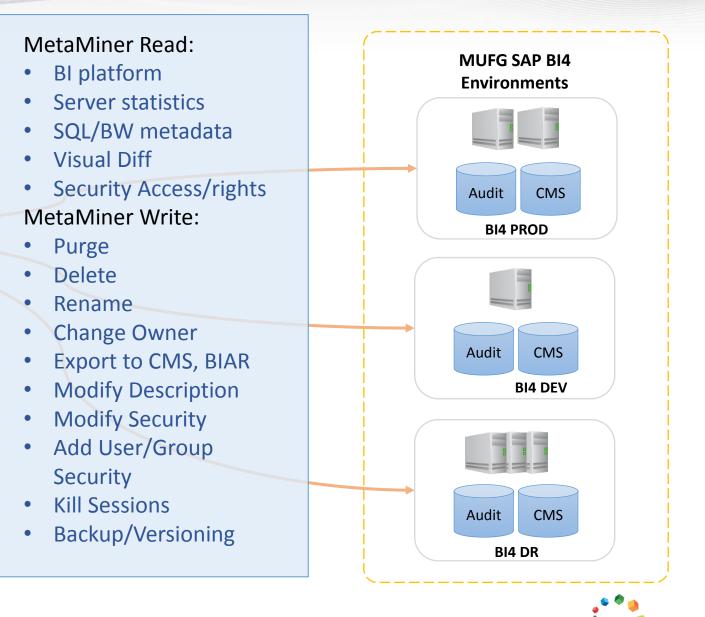


- Multi-environment management
- Quality access to ever-increasing volume of metadata
- More "knobs to turn" but little instrumentation to monitor



MetaMiner Architecture : High Performance, Ultra Scalable





MetaMiner Priority #1 - Data Integrity

- MetaMiner is the <u>only</u> solution that helps guarantee data consistency between it's metadata façade/repository and source SAP BI4 platform metadata through built-in verification systems (see below)
- Data Integrity <u>prevents haphazard analysis</u> or compromising extraction results by continuously monitoring the delta service between MM and BI4.

1: All environments are summarized in the Data Integrity Status page

2, **3**: Each environment can be drilled down into and reveal the current delta between MetaMiner and the source BI4 system

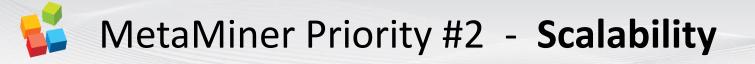
Server Unique ID Launchpad/InfoView or some other tool, then you would see a -1 indic XI3001 1443022615038 How often does MetaMiner refresh itself? BI4001 1443025411754 MetaMiner's highly multithreaded architecture allows it to maintain yo BI asset movement: additions, deletions, updates and backdated (BIA lightweight pulse across your environments to detect any changes as within 7 minutes and can be modified through Advanced Settings BI4002 1444309870843 CMS pull status BI4003 1450374933548 CMS MMDB DataType CMSID Object Object Count Count USERS BI4001 12 12 GROUPS BI4001 11 11

MetaMiner Data Integrity Statistics: Environment Summary

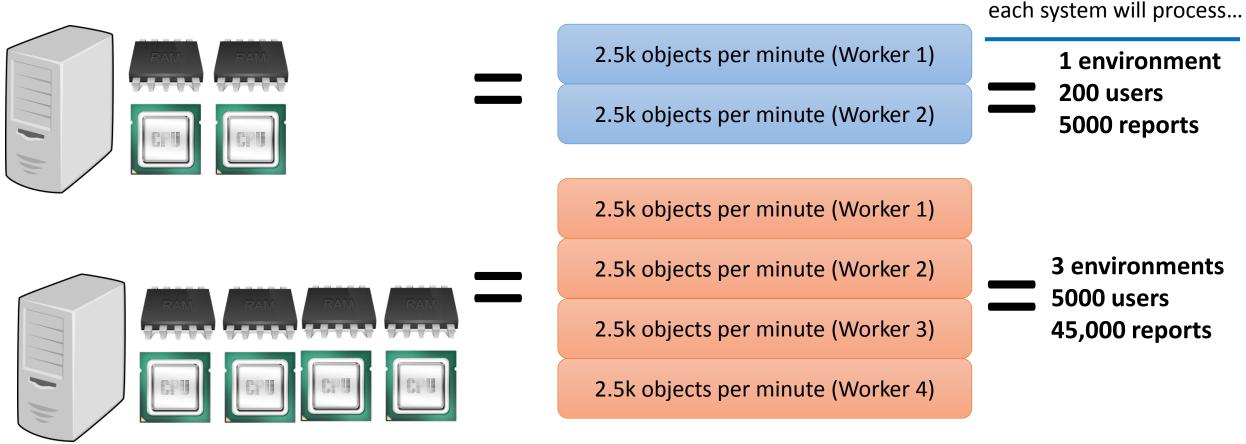
Select any of the CMS Identification links to retrieve object count statistics that help monitor the consistency of metadata between the CMS and MetaMiner Database.

SAP BusinessObjects Environments Connected to MetaMiner

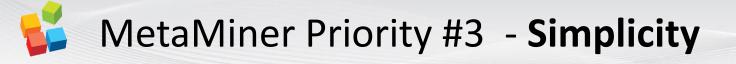




• Adaptive service bus scales instantly by adding additional RAM or CPU



Within two minutes,

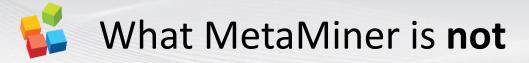


• Installation => to => Analysis in **under 1 hour**

	iner Administrator 5.2 ferences Security He							_ 🗆
		ADMINISTRATOR					ÎNF ê i	
		ADMINISTRATOR	·				INFOI	
			License					C
	License File	: Vicenses Vicense-ent_info	olytik.lic			Request	a key	
		CAD D	sinessObjects E	'nvironmonto				
nabled:	4	SAP DU	sinessobjects E	nviorments		0 73	Add 📑 Edit 🖸	
Enab	A Name	CMS Host	Version	Username	Status	Audit DB	Audit Hos	
V	SRP-DEV-001	A XI3001	Undefined	metamineradmin	2000	ORACLE		~
V	SRP-PROD-LINUX	BI4001	14.1.5.1501	metamineradmin		SQL Serve		
V	SRP-PROD-WIN	BI4002	14.1.5.1501	mmadmin		SYBASE	bi4002	
V	TINY-BI4003	BI4003	14.1.4.1327	metamineradmin	3			
	Active DB Ty	, <u> </u>	S Host: xi3001 Service: ord User: mmtest ssword: ******			Port: 1521		
			taMiner Server er Port: 49714	_				(
?					0	Stop Server	Close	

SQL Meta Query	. 🥳 Impact A	nalysis - Universe 🛛 🛛	P HyperV	Rep ×	AUX Report	×	AUX Report	×
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* Environments		Q						
(All)		Name		Created	Action On	Updated	Size KB	# Docs
🕅 💑 SRP-DEV-001		Environments		C. COLCO		opulicu		
🔲 🏭 SRP-PROD-LINUX		Environments	V 001					
🔲 🏭 SRP-PROD-WIN		E Cat						
🕅 晶 TINY-BI4003			Content Indexing Failures					
			xcluded from Content Search					
☆ Folders		E Con						
Show marked folder or	-1.		udit db oracle xi3	06 Nov.15 15:45		06 Nov.15 16:46		
	nıy		Auditing Connection	22 Sep.15 22:16		22 Sep.15 22:36		
Hide empty folders			CA_AOM2	08 Apr.11 02:18		23 Sep.15 12:50		
Show empty folders or	nly		CA_DPM	08 Apr.11 02:18		23 Sep.15 12:50		
Show folders only				22 Sep.15 22:16		22 Sep.15 22:16		
			lub-webi	22 Sep.15 22:16		22 Sep.15 22:16		
(All Root Folders)			Conversion Audit Connection	1.4		22 Sep,15 22:16		
Categories			fashion	22 Sep.15 22:16		22 Sep,15 22:16		
Connections			fashion-webi	22 Sep,15 22:16		22 Sep,15 22:16		
🔲 📝 Favorites Folder			BIP DWP WHP	04 Feb.11 14:53		21 Nov.15 18:09		
📃 🖾 Inboxes			netaminer-xi3-oracle-secure			29 Nov.15 19:17		
📄 🚞 Public Folders			eopleSoft	20 Apr.07 15:00		15 Aug. 14 02:27		
🔲 🔆 Universes			eopleSoft ODS	04 Aug.08 21:43		15 Aug, 14 02:38		
			eopleSoft U1	31 May,07 14:57		15 Aug, 14 02:21		
> Instances			FDC DEV	29 Jul,11 06:59		29 Apr,15 16:54		
			orites Folder	,				12
> Document Types			lemgep					
			1EM					
			2EM					
			dd					
				25 Nov 15 00:53		11 Dec 15 01:23	44	4





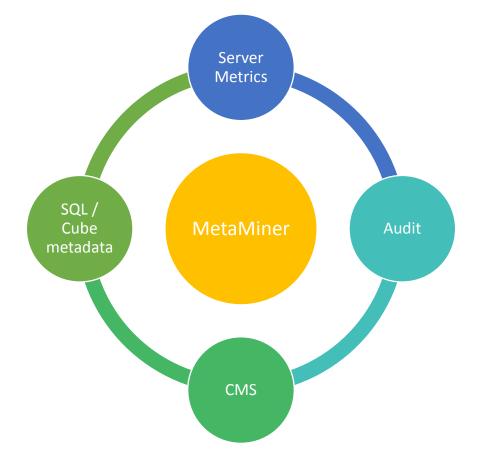
 MetaMiner is <u>not</u> a "scrape and dump" solution that works by scheduling jobs that perform heavy weight extractions which don't reveal "what was extracted, what wasn't, and why it wasn't"







 MetaMiner <u>is</u> a real-time façade that fuses your BI4 landscape together through high-performance middleware, allowing analysis and write-back to all source systems from a single entry point





Complex Stuff: Long running queries

- ORA-DBA: We got some long-running queries in our system according to
- BOBJ: Let me take a look (start running long audit reports)
- BOBJ: I have to contact the user (2 days later)
- USER1: I never ran that report; it's a publication someone else is running that is delivered to me
- BOBJ: OK, let me find that person instead (2 days later)
- USER2: Yes, that's me but that's not the long running report; anyway, what were the prompts the report ran with? (2 days later)
- BOBJ: Ok, these are the prompts
- USER2: I'll review the report (3 days)
- USER2: This isn't the report that should be running; the one that should be used was in my favorties but I think I deleted it...
- BOBJ: can you recreate it?





Complex Stuff: Finding and deleting unread inbox content over 2 years old

- Query Builder
- Excel Outputs
- Contact users, send email, beg/plead/negotiate
- (OR, MAYBE) SDK programming to delete the SI_IDs found by this criteria
- Re-run query builder and confirm deletions





Complex Stuff: Surgically researching object use and returning back to developers precise reports for modification

• Simply not doable (without SDK or manual open/stare/compare)



Complex Stuff: Automated Landscape Harmonization

- HUH?
- Ok, less complicated than it sounds, but still complex under the covers!
- Requirement: Ensure that content for a specific project/team/group is continuously synchronized based on arbitrary dynamic criteria (new instances available, new content created, etc.)
- Helps in nearly all scenarios: Migration cut-over, ongoing multi-platform use, disaster recovery, keeping environments current (<u>and usable</u>)!



Complex Stuff: Whodunnit? Universe changes...

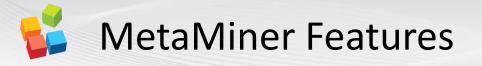
- Bob wants to please his management team at a meeting happening in two hours, so he quickly performs a rogue modification to a universe based on input given to him by his boss <u>directly in Production</u> and pats himself on the back when the meeting goes great and he's able to show some great new metrics
- ... but now a bunch of stuff is broken, reports are throwing exceptions and...





DEMOS!





- Impact Analysis (Data lineage, DB & universe level object usage)
- SQL content browser
- Meta-Query (Direct SQL access to MetaMiner's fully documented universe through an interface that allows you to export, tree-ify, and actionize results within the UI)
- Alerting & Monitoring Framework
- Object Workflow (backup/delete/archive arbitrary content based on rich business rules)
- Visual Compare (Side by side comparison of folders, documents, trees, reports & universes)
- Versioning (Automatically versions all UNX/UNV/WEBI assets w/ instant restore)
- License / Session Utilization
- Security Auditing and bulk administration of access assignment/revocation
- Real-time monitoring & metrics dashboard **

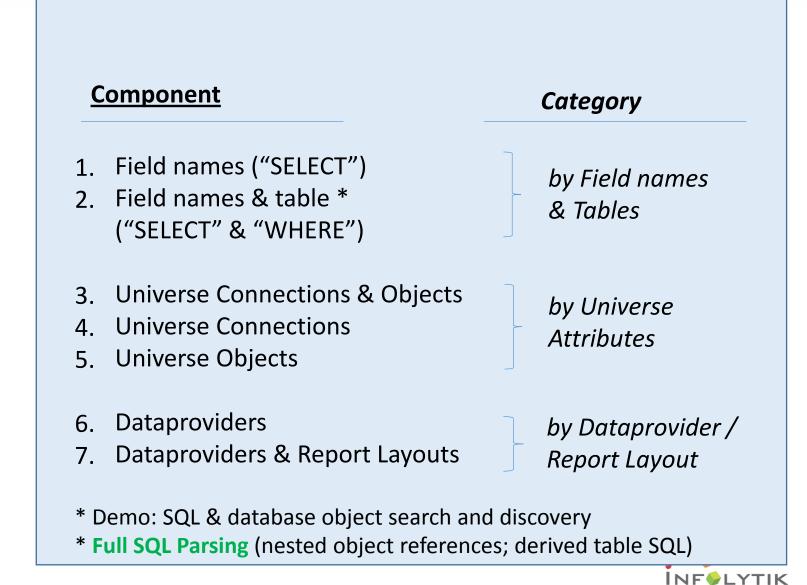
** February 2016



Focus: Database & Universe Object Impact Analysis

MetaMiner can identify many granular aspects of BI assets (Webi, Crystal, Design Studio, Analysis Office, Lumira (2016Q2):

- Field names (SELECT)
- Tables (SELECT)
- Universe Connections
- Universe Objects
- Dataprovider Data
- Report Layout





- Global Luxury Jewelry / Retailer
 - Changing product hierarchies
 - Required deep insights into universe usage within reports to identify impact as they change how their company's products are being defined in different channels/categories
- Large U.S. Bank
 - Upgrading General Ledger system and needed to review 30,000 Webi reports and identify the usage of 600 tables and columns for impact
- Large Scandinavian Bank
 - Upgrading from UNV to UNX, wanted to discover optimizations (unused objects) and develop more useful universes once they moved to UNX



MetaMiner Modernizes the BI Platform

- Middleware for the SAP BusinessObjects Landscape
 - Continuously indexed datastore of BI and non-BI metadata
 - High performance UI enables enterprise search & discovery ("needle in a haystack" problems, root cause analysis, etc.)
 - Pluggable architecture allows single-instance multi-tenant deployment and lowers TCO of BI platform administration
- Accelerates fact-finding by orders of magnitude
 - As BI platform evolves, traditional discovery severely impacted, O(n²)
 - MetaMiner performs regardless of size , O(1)
- Key Unique Features
 - Automated rule-based object management

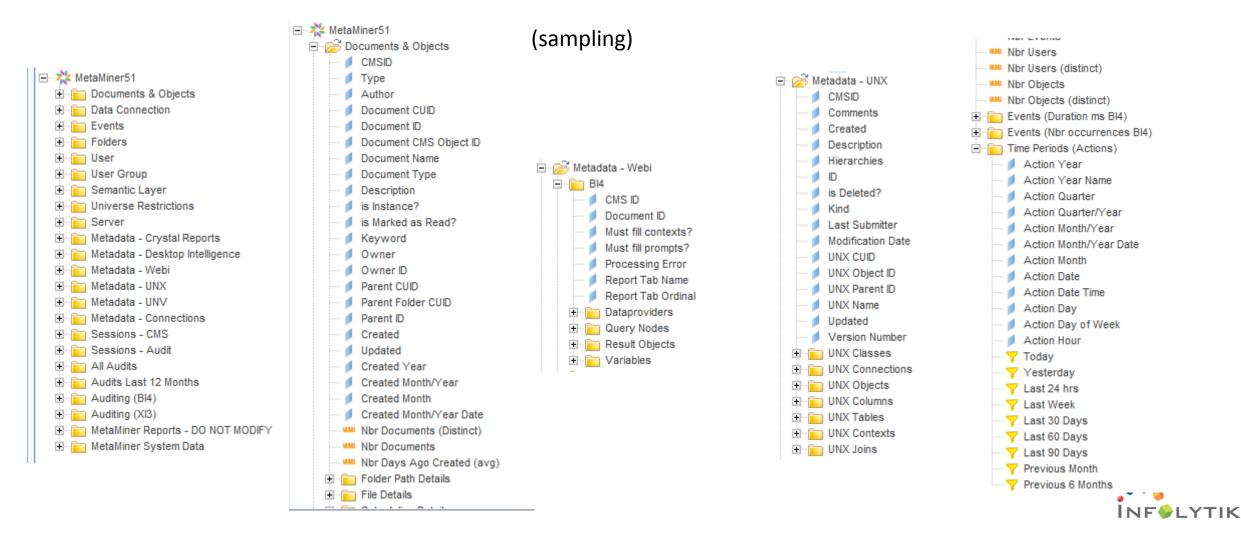
Example MetaMiner Standard Reports

- User Group Listings
- Infrequent / Inactive Users
- Actions by Folder
- Scheduling Statistics
- Webi/Deski Report Metadata
- Connections Used in Reports
- Orphaned Reports
- Duplicate Reports
- Similar Reports

- Report Usage over Time
- Outdated Instances
- Universe Connection Performance
- Universe Restrictions
- Universe Complex Joins
- Universe Usage Last 12 Months
- Universe Usage Over Time
- Universe Object Impact Analysis
- Universes Used in Reports



• 1200+ universe objects, 2100 database fields, 32 canned reports



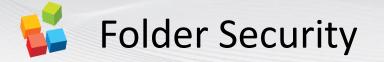


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MM-User-Last-Logon-Activity: User Last Logon 12mos

CMSID	User Name	Last Logon Time	Days Ago Logon	1 Month	2 Months	3 Months	4 Months	5 Months	6 Months	7 Months	8 Months	9 Months	10 Months	11 Months	12 Months+
BI4002	mmadmin	12/16/15	44		•										
BI4001	MetaMinerAdmin	12/16/15	44		•										
XI3001	MetaMinerAdmin	12/16/15	44		•										
BI4002	Administrator	12/16/15	44		•										
BI4001	Administrator	12/14/15	46		•										
XI3001	Administrator	11/27/15	63												
BI4001	JERRY	11/25/15	65			•									
XI3001	Dmitry	11/18/15	72			•									
XI3001	AuditTester1	11/6/15	84			•									
BI4002	LCHEN	10/27/15	94				•								
BI4001	BENSON	10/24/15	97				•								
BI4001	KRISHNA	10/24/15	97				•								4



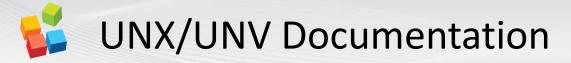


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MM-1500-Folder-Security-Matrix: Folder Security Worksheet (Requires Security Captur

BI4001

		Access Level	is	is Inherited	is Inherited	is Inherited	
Parent Path Complete	User or Group Name	(Role)	Inherited?	from	via	via Folder?	Role
Connections/CommonConnections	Administrators	Full Control	NO	NO	YES	YES	EXPLICI
Connections/CommonConnections	Everyone	No Access	NO	NO	NO	NO	EFFECT
Connections/CommonConnections	Universe Designer Users	Full Control	YES	YES	YES	YES	EFFECT
Connections/Infolytik	Administrators	Full Control	YES	YES	YES	YES	EFFECT
Connections/Infolytik	Everyone	No Access	YES	NO	YES	YES	EFFECT
Connections/Infolytik	Universe Designer Users	Full Control	YES	YES	YES	YES	EFFECT
My Favorites/Administrator/~WebIntelligence	Administrators	Full Control	YES	YES	YES	YES	EFFECT
		Full Control					
My Favorites/Administrator/~WebIntelligence	Everyone	(Owner)	YES	YES	YES	YES	EFFECT
My Favorites/ANDREA/~WebIntelligence	Administrators	Full Control	YES	YES	YES	YES 🖉	EFFECT



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MM-All-Universe-UNX-Documentation: Classes and Objects

UNX Name: mm-bl.unx

Class name	Object Name	Qualification	Condition?	Select Expression	Where Expressoin
Documents & Objects	Author	DIMENSION		V_DOCUMENTS.AUTHOR	
	Calendarid	DIMENSION		V_DOCUMENTS.CALENDARID	
	Cmsid	DIMENSION		V_DOCUMENTS.CMSID	
	Created	DIMENSION		V_DOCUMENTS.CREATED	
	Data Category	DIMENSION		V_DOCUMENTS.DATA_CATEGORY	
	Day Of Mon Start	DIMENSION		V_DOCUMENTS.DAY_OF_MON_STAR T	
	Day Of Week Start	DIMENSION		V_DOCUMENTS.DAY_OF_WEEK_STA RT	
	Days Ago Created	DIMENSION		V_DOCUMENTS.DAYS_AGO_CREATE D	
	Description	DIMENSION		V_DOCUMENTS.DESCRIPTION	
	Documents Cuid	DIMENSION		V_DOCUMENTS.DOCUMENTS_CUID	
	Documente Id	DIMENSION		V. DOCUMENTS DOCUMENTS ID	



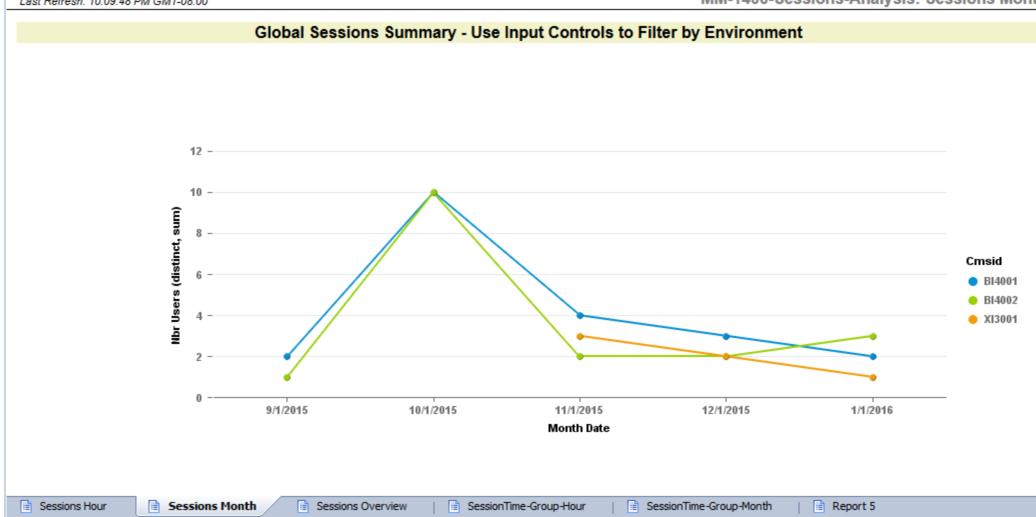


Sessions Analysis – Landscape Wide

METAMINER

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MM-1400-Sessions-Analysis: Sessions Mont



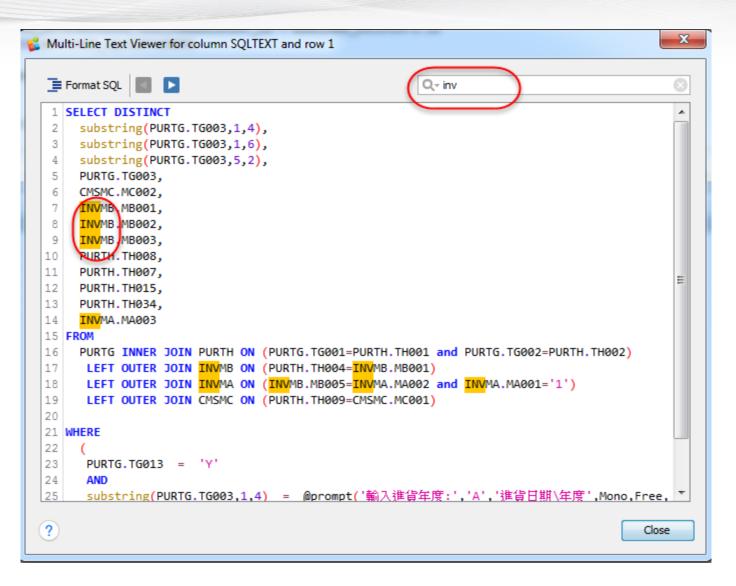


Dead-simple Impact Analysis, Universe/UNX-based

	Environments									
	🗄 📇 SRP-PROD-W	/IN								
	😑 🔂 UNX testir									
	🖨 🛃 mm-t	ol.unx								
	🖻 🛅 Doo	cuments & Objects								
		Documents Id	>							
		Documents Cuid								
		Documents Objectid								
		Cmsid								
		Folders Cuid								
		Folders Id								
		Folders Objectid								
		ata Category								
1		F. lerpathcomplete								
1	💕 Impacted Un	ive Objects								
	Row count: 1							26	Q,-	
	Environment	Object Name	Universe	Class	Data Provider	Folder	Document	Kind	Last Access By	Last Access On
	SRP-PROD	. Documents Id	mm-bl.unx	Documents & Objects	Query 1	My Favorites/mmadmin/~WebI	-1_New Document	WEBI	mmadmin	22 Jan, 16 19:
l										
	?									Close



Dead-simple Impact Analysis, SQL-based





Session Duration Hourly, Group-wise

METAMINER

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MM-1400-Sessions-Analysis: SessionTime-Group-Hour

	Hour	ly To	otal S	Sessio	on Di	uratio	n (h	ours) [No	te: N	lultip	ole g	roup	os pe	r use	r are i	multip	olicat	ive]					
	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Administradores	35	13	25	67	46	210	81	32	37	98	10	22	92	9	83	96	84	89	195	38	37	37	37	14
Administrators	290	280	385	453	256	376	342	277	197	293	139	225	327	350	637	390	596	383	830	434	284	349	579	145
BI Specialists	0																0	1	1	0				
Cryptographic Officers	7	59	8	7	21	8	3	14	0		4	6	10	6	81	45	151	49	254	20	10	22	8	2
Demo Users			1	1	2	1						2						2	1		1			
Everyone	310	456	411	474	318	401	351	320	198	293	153	243	358	368	880	524	1051	532	1592	492	313	416	601	151
Financial Analysis (Users)			1	1	2	1						2						2	1		1			
MIS			1	1	2	1						2						2	1		1			
Todos	35	13	27	71	46	675	81	32	37	98	10	22	92	9	83	97	91	89	197	38	37	37	37	14
Total:	677	819	859	1074	692	1673	858	675	469	782	317	522	879	742	1765	1152	1974	1150	3070	1022	685	861	1263	326





Last Refresh: 8:30:22 AM GMT-08:00

MM-604-Webi-Bl4-Impact-Analysis: Webi-Bl4-Impact

Folder Path Complete	Document Name	Universe Name	Result Object Name	is Condition Object	is Filter?
My Favorites/Administrator/~WebIntelligence	-1_New Document_0	MetaMiner51	CMSID	No	No
	-1_New Document_0	MetaMiner51	Document Type	No	No
	-1_New Document_0	MetaMiner51	Nbr Documents	No	No
	-1_New Document_0	MetaMiner51	Nbr Documents (Distinct)	No	No
Public Folders/Complex Reports (XI3 Webi)	webi-complex-xi3	MetaMiner51	Author	No	No
	webi-complex-xi3	MetaMiner51	Cmsid	No	No
	webi-complex-xi3	MetaMiner51	CMSID	No	No
	webi-complex-xi3	MetaMiner51	Created Month	No	No
	webi-complex-xi3	MetaMiner51	Document Type	No	No
	webi-complex-xi3	MetaMiner51	Nbr Days Ago Created (avg	No	No
	webi-complex-xi3	MetaMiner51	Nbr Documents (Distinct)	No	No
	webi-complex-xi3	MetaMiner51	Nbr Sessions (sum)	No	No
	webi-complex-xi3	MetaMiner51	Owner	No	No
	webi-complex-xi3	MetaMiner51	Path 1	No	No
	webi-complex-xi3	MetaMiner51	User Name	No	No
		Matable and A	A 414	N	N





Versioning is "baked" into the platform – Restoring content

🔑 Security Diff	Finpact Analysis	s - DB	Alerts	SQL Meta Query	2	Impact Analysis - Uni	verse ×
CMS Explorer		🛓 U	lsers	Servers		Visual	Diff
Q, - large	•	Content	mode (BETA)				
Environments SRP-DEV-001 SRP-PROD-LINUX Public Folders Operations and Logistics UNX Test (large report) SRP-PROD-WIN SRP-PROD-WIN Public Folders Q4 Revenue vs Clothing TINY-BI4003 Public Folders Large Reports Large Security		Visual Diff T	argets 			— — — — — — —	
		1 version for	UNX Test (large i	report)			Q
		MetaMiner ID	Author	Description	md5	Version Number	Last Updated
		2505	2	Restore	09d452ded0fa3300	. 2505	20 Jan,16 21:10



Visual Diff – Metadata (Universe, UNX, Webi, Crystal, Design Studio)

Fin	nd View	Help			_										
CM	IS Explorer	🛓 Users	Servers	Visual Diff	🔑 Security Diff	Impact Analysis - DB	Alerts	SQL Meta Query	🇱 Impact Analysis - Universe 🛛						
*	Global		T	÷ • •	🕑 🖻 🖃 🖛	Compare another				V Synch scrolling					
I H	Hide all			SRP-PROD-WIN/	Jniverses/UNX Conversi	ons/eFashion.unx			Iniverses/webi universes/eFashion-contexts						
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				Ma	-			Margir							
\$	Classes				scount			- Discou							
					les present										
	Show class	ses			les not present				not present						
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						on_id=product_promotion_facts	_								
~ (Contexts					Week_id=Calendar_year_lookup	D.Week_Id		t_promotion_facts.Week_id=Calendar_year	_lookup.week_ld					
VŚ	Show cont	exts			itlet_Lookup.Shop_id=S				_Lookup.Shop_id=Shop_facts.Shop_id	rtido id					
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*	Joins					product_promotion_facts.Article	id	"E ^{yEl} Article_lookup.Article_id=Shop_facts.Article_id "E ^{yEl} Article_lookup.Article_id=product_promotion_facts.Article_id							
	Show joins					de_id=Shop_facts.Article_id and	-		_Color_Lookup.Article_id=Shop_facts.Article	_					
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	Show cardin					Article_id=Shop_facts.Article_id			t_promotion_facts.Article_id=Shop_facts.Ar	-					
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~	Parameters	5				cts.Week_id=Calendar_year_loc	The short state of the state of		TABLES						
V 🕯	🚰 Show para	meters				Article_id=Article_lookup.Articl		pp_name							
	Show param	eter values				d=product_promotion_facts.Art	_		dress_1	ID=99999					
_				⊡ 😫 Sh			_	- 🗐 Ma	—	Parent ID:					
*	Tables			<mark></mark>	Outlet_Lookup.Shop_id	d=Shop_facts.Shop_id		🕂 🕕 Da	te_open						
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				<u>e</u> r	Article_Color_Lookup./	Article_id=Shop_facts.Article_id	and Article_Co		ned_outright_flag	This is a c					
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Alerting & Monitoring Framework- Manage complex workflows

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Environment	Name	Туре	Modified	By Modified On	1	Last Fired	Count	Check Every	Enabled	Email/SMS
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🕀 Global	Instance Failures - 2	SQL Script	Atul	22 Jan, 16 1	17:57	22 Jan,16 20:14	13	1m	V	\square
🕀 Global	Universe Backups	SQL Script	Atul	22 Jan,16 1	10:25	22 Jan,16 10:31	1	5m	1	\sim
🕀 Global	bi4003 not esponsive	URL	Atul	23 Jan, 16 1	1:42	06 Jan,16 16:21	0	1m	1	\sim
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Global Global	bi4003 not esponsive2 Instance Failures	URL SQL Script	Description:							
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🔂 Loaded at 16	:11 () Items shown: 11 Se	ected: 1	SQL:	SELECT V_DOCUMENTS.CN V_DOCUMENTS.NAME, V_DOCUMENTS.NAME, V_DOCUMENTS.OWNE	ND,	'NO (emp	V_DO EVEI e when V pty)' e DCUMENT V_DO	DCUMENTS.JO NTS.NAME EV V_DOCUMENTS lse 'YES' e S.FILESIZE DCUMENTS t outer JOI	ENT_TRI .FILESI nd as H	GGER, ZE <mark>is nul</mark> AS_DATA,



Data Validation: Test Report Changes (upgrades/promotions)

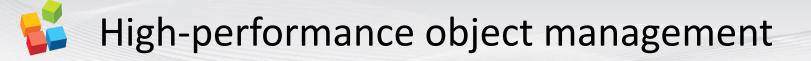
	- 8	Security	y Diff	7	(mpact /	Analysis	- DB		🔔 Alert	s		SOL N	Meta	a Query	7	7 I	(mpact /	Analysis - l	Universe ×	
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	2004	-	2278693.4	14408	2	004 Q	2	2278693.4	14408		20	4 Q2		2278693.4	14408		2004	Q2	2278693.4	14408
	2004	Q3	1367840.7	10203	2	004 Q	3	1367840.7	10203		20	4 Q3		1367840.7	10203		2004	Q3	1367840.7	10203
	2004	Q4	1788580.4	10331	2	004 Q	4	1788580.4	10331		20	4 Q4		1788580.4	10331		2004	Q4	1788580.4	10331
	2005	Q1	3326182.2	21135	2	005 Q	1	3326172.2	21135		20	5 Q1		3326172.2	21135		2005	Q1	3326172.2	21135
	2005	Q2	2840650.8	17152	2	005 Q	2	2840650.8	17152		20	5 Q2		2840650.8	17152		2005	Q2	2840650.8	17152
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		Q3	3953395.3	26263		006 Q		3953395.3	26263		20		_	3953395.3	26263			Q3	3953395.3	26263
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Security Administration across any folder/object matrix

MetaMiner 5.2 Enterprise Edition								
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vironments								
TINY-BI4003								
🖻 🔂 Public Folders	Full Control; Rights			Rights				
🖨 🔂 AUX Reports 1	Full Control			Rights				
····iiii Orade	Full Control			Rights				
SQL Server	Full Control			Rights				
BO Analytics	Full Control			Rights				
🖻 📄 Compare Reports with Epic 🔪	Full Control			Rights				
Cardiology Reconciliation	Full Control			Rights				
Data Federation	Full Control		Full Control	View; Rights				
Epic-Crystal	Full Control			Rights				
Ambulatory EMR	Full Control		Assia	n Access Levels		X		
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 Backup, Promote, Secure or Modify any content across your landscape (multiple environments) through a single entry point across millions of objects

ile Find View Help				-								
CMS Explorer	Users 🗧 Servers 📔 Visual Diff 🖉 🔑 Sec	curity Diff 🛛 😽 Imp	pact Analysis - DB	lerts	SQL Meta Qu	ery 🖸	Backup	o/Restore				
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Native Application Security for MetaMiner BI teams

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Technical Support & Documentation

Customer Support¹

- Our technical support team is available 7 days a week, from 8am 10pm CST/CDT
- License comes with on-site training²
- Next version and EOL schedule

Documentation

- Online support and help (publicly available at www.infolytik.com/metaminer)
 - Best practices and use cases
 - Universe data dictionary
- Customer specific data documentation available

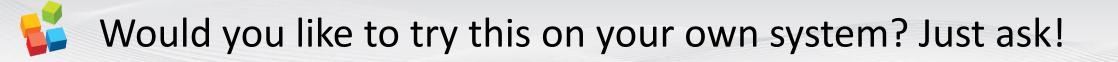


¹ More details and specific terms in Infolytik's Support Terms and Conditions Agreement

² At least two days on-site and one day remote training and custom report writing sessions (depending upon license)

³ Customers purchasing MetaMiner 5.x after 3/31/15 and who are also current and active on Maintenance and Support for

MetaMiner 5.x will receive a free upgrade to MetaMiner 6.0 at the time of its release.



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